- Business Services. Consistent with Business being recognized as an equal customer (along with job-seekers), allow WIBs increased flexibility in serving the business community—including allowing Dislocated Worker funding to be used for incumbent worker/up-grade training, as a deterrent to layoffs (modeled after the California ETP program). Also, a new, separate funding stream should be created to fund Business Services (separate from the Rapid Response funding), including several categories of performance measurements. In addition, encourage the alignment of the Small Business Development Center programs, SBA loan programs, and incubator programs under the WIBs oversight.
- Sequence of Services. Relax requirements for the sequencing of "core", "intensive" and "training" services in order to allow job-seekers to receive the services they need as expeditiously as possible. As part of this relaxation, there must be WIB policies and guidelines around any exception to the basic triage delivery model.
- Youth Councils. Continue the Youth Councils, with the following modifications: greater flexibility by local WIBs on the membership; strong encouragement of youth as members of the council; expand the role of the council as "conveners" of meetings, forums, conferences on youth issues; require an annual Work Plan and a Report of Accomplishments from the council to the WIB.

## **Accountability Measures:**

- Add performance standards for Business Services to WIA performance measurements.
- Require an Annual Work Plan from the One-Stop Operator to the WIB; and an Annual "One-Stop Assessment" performed on behalf of the WIB to identify items for continuous improvement—and validate the continued use of the Operator.

## Eligibility:

- Add additional funding to the WIA (out-of-school) Youth Program to target "transitional youth" who
  are 21-24 yrs old. There should be no income criteria associated with this group—but eligibility
  should be based upon documentation of local WIB defined "barriers." These funds and program
  design must focus on job skills acquisition, soft skills and job-keeping skills. These funds may also be
  used for OJT for transitional youth. The performance measurement associated with this new eligibility
  group, should be obtaining and retention in employment.
- Recognizing what is already occurring, the "Adult" and "Dislocated Worker" funding should be combined to serve one overall target group of "Adults." The combining of both funding streams should be a "local decision" and option that would be included in the local WIB Plan. [If the funding streams are combined, the funding could be used for incumbent worker training, as outlined above.]

## Funding & Formula:

- Re-establish a separate funding stream for Summer Youth Jobs Programs. Similar to ARRA, this funding would recognize that because of year-around school calendars, summer is not restricted to the traditional May thru August months. WIBs would need to designate, in their Plan to the State, which months they will use Summer Youth Jobs funding for (Note: there can be more than one "summer" period within a LWIA). Also, again as in ARRA, summer jobs programs will be exempt from the established 10 Elements of WIA Youth Programs. And, eligibility will be broaden to include up to 30% of participates NOT meeting any income criteria.
- Small WIB Flexibility/Waivers. Because we believe in the value of all WIBs, and the local point-of-view that even the smallest WIBs provide, we believe there should be additional flexibilities—and Rule Waivers—available to those WIBs with total (all programs) allocations of \$5 million or less. Targeted Small WIB waivers may include: greater flexibility to transfer funds between adult funding streams (not Youth); greater ability to use Rapid Response funds for program activities; and, modification of Federal (and State) imposed "training mandates" or requirements. One size does not fit all.

## CONTACT

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